

Decision Making and Problem Solving

Business Management · Practice Test · 10 Questions

1. What is the first step in the problem-solving process outlined in the text?

- A) Defining the problem
- B) Formulating alternatives
- C) Making a choice
- D) Controlling the outcome

2. What does 'odluka' (decision) represent in the context of the process?

- A) A single option
- B) A choice from available alternatives
- C) The problem itself
- D) The final outcome of a problem

3. What is the purpose of 'Formuliranje na alternativni' (formulating alternatives)?

- A) To define the problem
- B) To explore different solutions
- C) To control the outcome
- D) To eliminate risks

4. What does 'kontrolata na ostvarivanje' (control of implementation) refer to?

- A) Defining the problem
- B) Evaluating the chosen solution
- C) Formulating alternatives
- D) Making the initial decision

5. What kind of decisions are 'organizaciski odluki' (organizational decisions)?

- A) Personal choices
- B) Decisions affecting the organization's official position
- C) Individual choices
- D) Decisions about personal beliefs

6. What is the characteristic of 'programirani odluki' (programmed decisions)?

- A) They are unique and unstructured
- B) They are repetitive, clearly defined, and routine
- C) They are always made by top management
- D) They involve significant risk

7. What is the characteristic of 'neprogramirani odloki' (unprogrammed decisions)?

- A) They are routine and well-defined
- B) They are for unique or novel situations
- C) They are easily structured
- D) They are made without any prior thought

8. What is the goal when making a decision with 'maksimalna ekonomska vrednost' (maximum economic benefit)?

- A) To minimize costs
- B) To achieve the best possible economic outcome
- C) To increase risk
- D) To reduce information

9. What is a key aspect of the 'models for decision making' related to creativity?

- A) Following strict rules
- B) Generating new ideas and innovations
- C) Limiting options
- D) Focusing only on existing solutions

10. What is the 'delphi method' for group decision making?

- A) A consensus process for evaluating alternatives
- B) A method for individual decision making
- C) A way to block production
- D) A method for analyzing risks