

# Animalis Pet Shop: Products and Services

E-commerce · Answer Key · 20 Questions

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## 1. What are the dates the store will be closed for the holidays?

- A) December 24-26, December 31, and January 1**
- B) December 25-27, December 30, and January 1
- C) December 24-25, December 31, and January 2
- D) December 25-26, December 31, and January 1

## 2. What is the email address provided for customer service?

- A) info@animalis.com
- B) service@animalis.com
- C) animalis.petshop@example.com**
- D) contact@animalis.com

## 3. Which of the following is NOT listed as a category for bird products?

- A) Cages
- B) Food
- C) Toys
- D) Aquariums**

## 4. What type of product is 'UnikoFeed Reproduction 5kg'?

- A) A dog treat
- B) Complete food for granivorous birds during reproduction**
- C) A supplement for horses
- D) Cat litter

## 5. The 'Equilannoo Mineral bucket with garlic' is intended for which animal?

- A) Dogs
- B) Cats
- C) Horses**
- D) Birds

## 6. What is the primary purpose of 'Permas D'?

- A) To treat bird mites
- B) To repel ants and wasps**
- C) To clean bird cages
- D) As a bird supplement

7. The 'Degomeat - Lapin complet 1kg' is a fresh frozen food for which pet?

- A) Cats
- B) Dogs
- C) Rabbits**
- D) Birds

8. What is the product 'EKL - Granulé de ponte pour oiseaux aquatiques 20kg' designed for?

- A) All types of birds
- B) Waterfowl during their breeding season**
- C) Chickens
- D) Parrots

9. What is the material of the 'Pelle en métal'?

- A) Plastic
- B) Wood
- C) Metal**
- D) Aluminum

10. The 'Gaun Mangeoire oiseaux du ciel ou de volière 2kg' is a feeder for what?

- A) Dogs
- B) Cats
- C) Birds**
- D) Horses

11. Which of these is NOT a dog product category?

- A) Food
- B) Toys
- C) Aquariums**
- D) Hygiene & Care

12. For cats, what is 'Herbe à chats'?

- A) A type of litter
- B) A hygiene product
- C) Catnip**
- D) A food supplement

13. What are 'Tubes en aluminium' used for in the context of aviaries?

- A) As perches
- B) For cage construction**
- C) As food dispensers
- D) For water supply

14. Which animal category includes 'Pogonas' and 'Iguanes'?

- A) Rodents
- B) Reptiles**
- C) Birds
- D) Dogs

15. What is the purpose of 'Vitamines' under the 'Suppléments' section for birds?

- A) To add color to feathers
- B) For general health and well-being**
- C) As a pest repellent
- D) To improve digestion

16. The product 'Plaid double face pour chiens blanc - 120x95x2cm' is described as:

- A) A travel carrier
- B) A durable chew toy
- C) A soft and padded dog blanket**
- D) A grooming brush

17. What languages are available on the website besides French?

- A) English, Spanish, German, Italian, Portuguese, Dutch**
- B) English, Spanish, German, Italian, Portuguese
- C) English, Spanish, German, Italian
- D) English, Spanish, German

18. The store offers 'Livraison rapide' which means:

- A) Slow delivery
- B) Fast delivery**
- C) In-store pickup only
- D) International shipping only

19. What is the customer service phone number provided?

- A) +32 123 456 789
- B) +32 499 91 07 83**
- C) 0800 123 456
- D) 123-456-7890

20. The 'Commandes traitées et expédiées sous 24h' indicates:

- A) Orders take 24 hours to process and ship
- B) Orders are shipped within 24 hours of being placed**
- C) Orders are only processed on the 24th of each month
- D) Orders are shipped within 24 days