

# Booking.com Data Security Alert

Cybersecurity · Answer Key · 10 Questions

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## 1. What types of personal information may have been accessed by unauthorized parties?

- A) Credit card PINs only
- B) Names, emails, addresses and phone numbers**
- C) Social security numbers
- D) Bank account passwords

## 2. What action did Booking.com take to keep current bookings secure?

- A) Deleted all customer accounts
- B) Changed reservation PIN numbers**
- C) Blocked all international travel
- D) Shut down the website

## 3. What advice did Booking.com give to customers to help protect against phishing?

- A) Delete all emails
- B) Install antivirus software**
- C) Change their home address
- D) Stop using the internet

## 4. What did Booking.com confirm regarding the access of financial information?

- A) It was fully compromised
- B) It was accessed by hackers
- C) It was not accessed from its systems**
- D) It was leaked to the public

## 5. How are criminals typically tricking people in phishing attempts?

- A) By posing as trusted organizations**
- B) By hacking bank servers directly
- C) By calling from official government lines
- D) By sending physical letters

## 6. What does Booking.com explicitly state they will never ask for over the phone?

- A) Your name
- B) Credit card details**
- C) Your destination
- D) Your travel dates

**7. Which company is the parent brand of Booking.com?**

- A) Agoda
- B) Expedia
- C) Booking Holdings**
- D) TripAdvisor

**8. How many complaints about Booking.com were recorded by state and territory consumer bodies over the past two years?**

- A) 842**
- B) 100
- C) 2000
- D) 50

**9. What is one of the main brands owned by Booking Holdings alongside Booking.com?**

- A) Airbnb
- B) Priceline**
- C) Booking.com is the only brand
- D) Google Travel

**10. What is one of the precautions customers are advised to take regarding their personal data?**

- A) Share details only via WhatsApp
- B) Avoid sharing credit card details by email**
- C) Post details on social media
- D) Keep PINs on a public document